



Request for refund of payment made to Pantesign must be made within 10 business days of date of payment. Your request for a refund terminates your rights to use the Pantesign services and any related warranties. Refund of the fees you paid to Pantesign is the maximum relief granted in any event, including but not limited to computation error, printing error, filing error, filing delay, data leakage, security breach, data loss, or non-availability of service.

Pantesign may refuse to issue a Certificate to any person, at its sole discretion, without incurring any liability or responsibility for any loss or expenses arising out of such refusal. Upon a refusal to issue a Certificate, Pantesign will refund to the Certificate Applicant any paid Certificate fees, unless the Certificate Applicant submitted fraudulent or falsified information to the RA or failed to submit documentary evidence in support of the Certificate Application within 15 days of the application. In such a case the fee will not be refunded. Any claim for refund will not be entertained in case of any wrong data entry done by the subscriber which causes no or wrong data entry in certificate.

Pantesign does not refund any fees paid towards the issuance of a Digital Certificate after the issuance of the Certificate.

Any Business Partner may send a refund request of Stock to [refund@pantesign.com](mailto:refund@pantesign.com), post successful checking the response would be given to the concerned Business Partner Mail id.

Thanks